

TMCG Quiz

Please answer each question so that we can make the most informed diagnosis possible. Thank you.

SYMPTOMS

Sometimes Always Never

Our team functions like a well-oiled machine

Employee conflicts take up more time than we'd like

Every person on the staff is performing at 100%

We are confident about our compliance with employment laws

Our performance management process delivers the results we want

Our team's actions are aligned with my expectations

Our business goals are clear to the team

The office operates efficiently and effectively

RISK FACTORS

With respect to the following items, please check the response that is most applicable.

Don't
have one

Have one, but
it's not great

Have one and
it's awesome

Office Manual for Employees

Conflict Resolution Process

Customer Interaction Philosophy

Performance Management Process

Skill/Task-based Individual Employee Goals

Competency-based Individual Employee Goals

Employee Goals Linked to Business Goals

Lastly, please rate your level of confidence that you are in compliance with Federal and State employment laws on a scale of 1 to 10 (where 10 = "Bring on the attorneys because we're so compliant even our shoes are squeaky clean!" and 1 = "There are employment laws? Really? Who knew?")

1

2

3

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5

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